

October 13, 2003



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746

Dear Honda Gold Wing Owner,

You may have heard from a dealer, fellow Gold Wing Rider or another source that American Honda along with the National Highway Traffic Safety Administration (NHTSA) has been investigating reports of frame cracking on some GL1800 Gold Wings. As a result of this joint investigation, a recall campaign was initiated. I am glad to report that *your Gold Wing is not part of this campaign*. I want you to know about it so that if you hear of a "recall", you will not be confused or think it pertains to your motorcycle.

The Vehicle Identification Numbers (VINs) of motorcycles that are affected are:

'02 ABS Model: From VIN: 1HFSC474*2A102394 Thru VIN: 1HFSC474*2A102823

Non ABS Model: From VIN: 1HFSC470*2A111803 Thru VIN: 1HFSC470*2A113582

'03 ABS Model: From VIN: 1HFSC474*3A200001 Thru VIN: 1HFSC474*3A201126

Non ABS Model: From VIN: 1HFSC470*3A200001 Thru VIN: 1HFSC470*3A204860

We will be taking care of those motorcycles with true Honda Care. We are conducting this recall at no expense to owners of the affected Gold Wing motorcycles. The recall procedure will be to add TIG welding to the frame where the lower cross member meets the side rails. This is TIG welding that your Gold Wing already has and we want the affected motorcycles to have, too. And yes, before you wonder, these welds are on the 2004 Gold Wing.

Owners of motorcycles that are included in this recall were notified first and dealers too have received the information they need. Required parts are already on hand and work is under way. When next you visit your local Honda Dealer you may see these activities in progress. If conducting this work impacts the service work you need from your Honda Dealer, we apologize for any inconvenience and hope you will understand.

Of course, if at any time you have any concerns, questions or any information regarding your frame that you believe we should know, we encourage you to contact us. To provide you with the best service experience possible our GL1800 customer's toll free number remains open 8:30 AM to 5 PM PDT at 1-866-784-1870.

I want to stress again that customer satisfaction is our priority. Thank you for your confidence.

Sincerely,

A handwritten signature in black ink that reads "Ray Blank". The signature is written in a cursive style with a long horizontal stroke at the end.

American Honda Motor Co., Inc.
Ray Blank, Vice President
Motorcycle Division